

# Dylan's Student Policy

## Lessons:

- Lessons with Dylan are customized to help you meet your individual goals as a musician including custom practice tracks and lesson materials.
- Dylan's lessons focus on Technique, Improvisation, Music Theory, Listening, Mindset, Musicality, and Creativity.
- Dylan reserves the right to discontinue a student at any time.

## Scheduling & Hours:

- Because Dylan is teaching students all over the world, lessons are scheduled in GMT -8 Time, also known as "Los Angeles Time" or PST or PDT depending on the time of year.
- Lessons are by appointment only.
- Lessons are at the same time and on the same day for weekly students unless mutually rescheduled.

## Rates\*:

- \*Rates are subject to change.
- Regular Weekly Students: \$75 USD per hour paid for the entire month in advance of the 1st lesson for that month. (\$300 USD if month has 4 weeks; \$375 USD if month has 5 weeks.)
- Monthly or Occasional Students: \$90 USD per hour paid in advance of each lesson.

## Payments:

- Payments are made in advance of lessons via PayPal ID Bassfiend@gmail.com . Please schedule your lesson before making a payment via PayPal. Payment is expected for all scheduled lessons for regular weekly students, whether attended or not.

## Cancellation Policy:

- Lessons cancelled 24 hours or more before the lesson are not subject to charge. Lessons cancelled less than 24 hours in advance are subject to the hourly fee for that lesson. Dylan is not obligated to make up lessons or credit for missed lessons. As stated above, payment is expected for all scheduled lessons for regular weekly students, whether attended or not.
- Permanent cancellation of weekly lessons requires a month notice. Payment is expected for a full month after notice is given.

## Late Policy:

- Students who are late for their scheduled lesson cannot be guaranteed their full lesson length. If you are not available to enter the Zoom room within 15 minutes of your scheduled lesson time, your lesson and payment will be forfeited.

**All Students:**

- You will need 3 apps loaded on to a smartphone or tablet before your first lesson:
  - iRealPro for music accompaniment
  - Tempo, a metronome app
  - Tuner app (for guitars and basses or other instruments that need tuning)
- I highly recommend you have a notebook and pencil within reach, a voice recorder and a mini dry erase board.

**Zoom Students:**

- Please make sure your Zoom is operational before your lesson time. Especially if you are new to Zoom, you should test your Zoom with another person well in advance of your lesson. I recommend testing Zoom at least 48 hours in advance of your first Zoom lesson. If you are unable to make your Zoom function correctly at the time of the lesson, you will still be charged for lesson time.
- Dylan will send you a link to the Zoom lesson room prior to your first lesson and we will use that same link for all subsequent lessons
- Be prepared for your lesson before you log on — Zoom functioning, instrument tuned, 3 apps required of all students loaded and on your device, notebook and pencil within reach, background noise and distractions eliminated, etc.. Dylan will treat your Zoom lesson with as much respect as an in-person lesson and you should, too.
- Make sure you have a strong internet connection. I recommend that other devices in your home are disabled from the internet during the time of your lesson to ensure the strongest bandwidth for your lesson. If the lesson begins and you are unable to make your Zoom function correctly, you will still be charged for the lesson time.